

Cookies policy

What is the purpose of our Cookies Policy?

GOOD NETWORK Scic SAS, which manages the website www.goodnetwork.coop, attaches great importance to the confidentiality of your personal data, including with regard to cookies.

In this respect, our Cookies Policy is a clear demonstration of our **willingness to ensure that GOOD NETWORK Scic SAS complies with the applicable rules on the protection of personal data** and, more specifically, those relating to cookies used when you browse our website www.goodnetwork.coop.

If you would like information on the other processing of personal data that we carry out, we invite you to consult our **Privacy policy, accessible at all times** on our website www.goodnetwork.coop.

What are cookies and can they identify you directly?

A cookie is a **small "text"** file placed and hosted by a server on your terminal (e.g. smartphone, tablet or computer) when you visit a website.

A cookie **does not make it possible to identify you personally** as it only makes it possible to identify your terminal via your IP address, as well as various information linked to your browsing (e.g. browsing time, pages viewed, size of your screen, etc.).

What are technical cookies and why do we use them ?

The proper functioning of our website www.goodnetwork.coop **necessarily involves the use of technical cookies** which we may use **without your prior consent**, on the basis of our legitimate interest in providing you with a functional website.

By way of example, a technical cookie is used to remember the language of your website as well as the format of the site to facilitate future connections and navigation.

Therefore, although we do not advise it, you can always oppose the deposit of these cookies on your terminal using your browser settings by following the instructions below: [Chrome](#), [Microsoft Edge](#), [Safari](#), [Firefox](#) and [Opera](#).

In this case, however, your experience as a visitor may be degraded. To restore good browsing quality, you will need to reset the technical cookies.

What are statistical cookies and why do we use them?

A statistical cookie is used to analyse your use of a website (e.g. browsing time, pages visited, etc.) in order to improve your experience and provide you with a service tailored to your needs.

For our website www.goodnetwork.coop, we use non-exempt statistical cookies which can only be placed on your terminal with your prior consent formulated via our cookies banner.

What are advertising cookies and why do we use them?

An advertising cookie can be used either to provide advertising on a website or to identify the source of a visitor's arrival on a website (e.g. Google, Bing, etc.).

WE GUARANTEE THAT WE DO NOT USE ANY ADVERTISING COOKIES FOR THE OPERATION OF OUR WEBSITE.

What personal data do we process with our cookies and for how long?

The personal data processed by the cookies we use are :

- **Your IP address and a user ID** that we create when you first log on so that we can recognise you for up to 13 months.
- if you accept the deposit of statistical cookies, **your personal data relating to your browsing on our website (e.g. pages visited, browsing times, etc.)** for a maximum period of 13 months, non-renewable before any new connection before the 14th month.

Once the retention periods specified below have expired, we do not retain any data about you. At the most, we may anonymise your data for **statistical** purposes.

How do you control the use of cookies?

You have the right to refuse cookies at any time using our cookies banner.

In the event that the cookie banner is no longer displayed, you can also configure cookies via the "manage cookies" tab on our site or directly on your browser by following the instructions below: [Chrome](#), [Microsoft Edge](#), [Safari](#), [Firefox](#) and [Opera](#).

What rights do you have to control the use of your personal data used via cookies?

The applicable data protection regulations give you **specific rights** which you may exercise, **at any time** and **free of charge**, in order to control the use we make of your data.

- The right to **access** and **copy** your personal data, provided that this request does not conflict with business secrecy, confidentiality or the confidentiality of correspondence.
- Right of **rectification** of personal data that is erroneous, obsolete or incomplete.
- The right to **oppose** the processing of your personal data where such processing is based on our legitimate interests, unless there are compelling legitimate grounds for such processing which override your interests, rights and freedoms.
- The right to request the **deletion** ("right to be forgotten") of personal data that is not essential to the proper functioning of our services.
- Right to **limitation** of your personal data which allows you to photograph the use of your data in the event of a dispute over the legitimacy of processing.
- Right to **portability** of your data which allows you to retrieve part of your personal data so that it can be easily stored or transmitted from one information system to another.
- The right to give **directives** on the fate of your data in the event of your death either through you or through a trusted third-party or successor in title.

In order for a request to be considered, it must be made directly by **you, or your representative** to the address dpo@goodnetwork.coop.

Requests cannot come from anyone other than you or your representative. We may therefore ask you to provide **proof of identity** if there is any doubt about the identity of the applicant, as well as proof of representation.

We will respond to your request as quickly as possible, with a maximum response time of one month from receipt, unless the request is technically complex or we receive many requests at the same time. In this case, the response time may be up to three months.

Please note that we can always **refuse** to respond to any **excessive or unfounded** request, particularly if it is **repetitive**.

Can your personal data used via our cookies be transferred outside the European Union?

The statistical cookies we use may send your IP address and user ID outside the European Union in order to function. In such cases, we ensure that these tools strictly comply with applicable data transfer regulations to guarantee the confidentiality and adequate protection of your personal data.

Who can you contact for more information about the use of your personal data?

To best ensure the protection and integrity of your data, we have officially appointed an **Data protection officer ("DPO") independent** from our Supervisory authority.

You may at any time and free of charge contact our DPO at dpo@goodnetwork.coop to obtain further information or details on how we process your data.

How can you contact the CNIL (French Data Protection Authority)?

You may at any time contact the "**Commission nationale de l'informatique et des libertés**" or "**CNIL (French Data Protection Authority)**" at the following contact details: CNIL (French Data Protection Authority) complaints department, 3 place de Fontenoy - TSA 80751, 75334 Paris Cedex 07 or by telephone on 01.53.73.22.22.

Can the Cookies Policy be modified?

We may modify our Cookies Policy at any time to adapt it to new **legal requirements** as well as to **new processing** that we may implement in the future.